

Terms & Conditions

It is important to remember that renting a holiday home is different from reserving a room at a hotel, bed and breakfast or resort. The benefits of renting include having a home experience with full home advantages available to you throughout your stay. Many tenants find that renting a holiday home provides them with exceptional value for money.

In addition to bedrooms and bathrooms, rental homes offer living areas, eating spaces and other conveniences such as verandas and balconies. Rental homes come equipped with fully fitted kitchens offering excellent facilities. Most villas feature entertainment items such as DVD players, CD players and TV's. High speed Internet access is being added to many of the homes.

All our villas have private swimming pools available for your sole use (unless otherwise stated). All have spacious landscape gardens that offer private, peaceful and relaxing retreats.

Acceptance of Terms and Conditions

Cyprus Luxury Villas acts as the Advertising Agent for the villa owners, however, we are available for assistance before, during and after your holiday in case of any emergencies. Please note that upon making a booking with payment, you are accepting these – TERMS AND CONDITIONS.

Luxury Transfers

All luxury transfers are only one way from Larnaca Airport to your villa. All transfers must be confirmed in writing by Cyprus Luxury Villas.co.uk. A two way booking if requested will also be confirmed in writing.

Prohibited Groups

Please be aware that most villas are situated in quiet locations with permanent residence onsite. These villas are therefore not suitable for groups of all males or all females. Please do not try to book any villas under false pretences as these groups will be turned away on arrival and no refund given what so ever. Please note that no discrimination is meant and this clause is for the protection of all parties. We do have villas that are available for these groups so please enquire for availability.

Liability

We shall not be liable for any loss, breach or delay due to any cause beyond our reasonable control including though not limited to an act of God, explosion, flood, tempest, fire or accident, war or threat of war, civil disturbance, acts, restrictions, regulations, bye-laws, or measures of any kind on the part of any governmental or local authority, strikes, lock-outs, or other industrial actions or disputes or adverse weather conditions.

Construction Work

As we are a family run company, it is not our policy or in our interest to hide or deceive you our customers. From time to time, building work and its associated noise is unavoidable in any resort. We have no control over such work, and we do not always receive advance notice of when it will begin. However, if we know of or have notice of any such work we will inform you in writing to let you know. Please our [Cancellation or changes policy](#) below.

Payment

The non-refundable deposit of 30% of the full rental cost is required in order to secure your booking (until this deposit has been paid, the booking remains an enquiry only and therefore it can be booked by another guest). However, once you have instructed us that you want to book the villa we can block off the dates to give the deposit time to clear and thereby prevent any double bookings.

You can pay by bank transfer, Internet banking or credit card via PayPal. Please visit our [Payments Methods](#) page for more information. The final balance must be paid eight weeks prior to your holiday. You will receive an automated email as a reminder; however it is still your responsibility to ensure that it is paid on time.

If for any reason full payment has not been made by the due date (8 weeks prior to departure), we have the right to cancel the booking and retain any money previously paid. If there are any problems please contact us to see if we can help. It is not in our interest to cancel any bookings.

Cancellation

To cancel your holiday, you must submit in writing either by email or by post. The cancellation date is the date that we receive written notification in our office. If you do cancel you will have to pay a cancellation fee. The full deposit is non-returnable. Below are the cancellation costs:

8 weeks before departure Deposit + 10%

6 weeks before departure Deposit + 20%

4 weeks before departure Deposit + 50%

2 weeks before departure Deposit + 80%

1 week before departure No Refund

Arrivals and Departures

To ensure the villa is at an acceptable level of cleanliness, cleaners must be afforded time to clean the villa. Therefore, you may not arrive at the property earlier **than 4pm on the day your rental period begins**. The property must be vacated by **10:00 am on the day of departure**. We reserve the right to levee an additional charge for late departure or if the villa is left in an unacceptable condition. Prior to leaving the villa, please ask for an inspection to ensure there are no disputes about damage/loss of equipment. This is for the protection of both parties.

Car Hire

After extensive research we obtained competitive rates from a reliable company. We accept no responsibility for any transactions made. This service we offer is mealy for your convenience and safety to ensure that you are put in touch with a reputable dealer.

Luxury Powerboat Trips

All guests are strongly advised to have their own insurance to cover this excursion. Trips may be fixed to certain days due to maintenance schedules. We reserve the right to only take a maximum of 6 people. For more information please visit our webpage Luxury Powerboat Trips.

Damage Deposit

The refundable damage deposit of £300 (£500 for 4/5/6 Bedroom Villas) is to cover those events laid out in these terms and conditions and, where none of those events apply, will be refunded to you within 10 days of you departing the villa as long as there are no damages to the villa or its contents. This damage deposit must be paid along with the outstanding balance 8 (eight) weeks before departure.

Damaged Items Found

Should you find damage to the villa or its contents, please contact the reps immediately. Failure to do so will lead to the cost being taken from your Damage Deposit. If required feel free to call us on 00357 97646656.

Sub Letting

Villas cannot be sub let to any other persons other than those on the original Booking Proforma.

Air Conditioning

Air conditioning is included in the price of your villa rental so please feel free to stay as cool as you like. For the air conditioning to work properly, please ensure all windows and doors are fully closed. Some villas have timers fitted to the air-conditioning units as people may forget to switch them off before they go out for the day.

Health Matters

Standards of hygiene and safety in other countries may differ from those in the UK, so please take care, particularly with your choice of food and drink. We recommend that you drink bottled water and avoid ice in drinks, uncooked food (especially shellfish) and food from street vendors. Only buy ice cream from hotels and reputable shops. In hot climates, limit your exposure to the sun and drink lots of fluid (water). If you are less able-bodied, check with us before you book so that we can ensure the villa is suitable. Help with wheelchairs is available at most airports, but you should request it when you book.

European Health Insurance Card

Even with travel insurance the individuals in your party may still need an E111 form or a European Health Insurance Card (EHIC) where appropriate.

Travel Insurance

You must have adequate insurance cover before you travel. Please keep your travel insurance policy with your travel documents. Read the policy to check that it meets your needs. A good idea is to have some photocopies available. All guests are strongly advised to have their own insurance to cover the powerboat trip with us.

Changes to these Terms and Conditions

We may at any time change or modify all or any part of these Terms. By browsing the Web site you are accepting that you are bound by the terms and conditions and the disclaimer current at that time. If you have any questions, please feel free to contact us.

Cancellation or changes ([Back](#))

If we have to make a significant change to or cancel your booking, we will tell you as soon as possible. We will endeavour to offer you an alternative should a significant change or cancellation occur. We regret we cannot pay any expenses, costs or losses incurred by you as a result of any change or cancellation.

Wedding Assistance

Whilst we offer to assist customers with arranging their wedding, we do not accept any responsibility with the outcome of the wedding what so ever. We mealy put customers in touch with organisations we know. It is the customer's responsibility to ensure they are satisfied with the service that is to be offered and or organized for them.